

Health and Human Services, Department of
(as of 07/17/12)

Application Name	Parent Organization	Divisions	Application Type	Application Criticality	Last Complete Information Verification	Initial Production Year
Drug Utilization Review	Health and Human Services	DMH / NCSCC	In-House	2 - Program Critical	02/27/2012	2010
Medication History Database	Health and Human Services	DMH	In-House	2 - Program Critical	02/23/2012	2005
Staff Training/Development System	Health and Human Services	DMH / NCSCC	In-House	2 - Program Critical	07/15/2011	1988
Dietary System	Health and Human Services	DMH/dsohf	In-House	2 - Program Critical	02/24/2012	2010
Dynamic Premier Series LIS	Health and Human Services	DMH/John Umstead Hospital	In-House	2 - Program Critical	02/27/2012	1999
Treatment Planning	Health and Human Services	DMH	In-House	2 - Program Critical	02/27/2012	1995
Ivis Badging System	Health and Human Services	DMH / Broughton	COTS	2 - Program Critical	02/27/2012	1998
Provider Link	Health and Human Services	DMH / Broughton	COTS	2 - Program Critical	02/27/2012	2004
PSI Scheduling Div A	Health and Human Services	DMH	In-House	2 - Program Critical	02/27/2012	2003
Medical Services Tracking	Health and Human Services	DMH / Broughton	In-House	2 - Program Critical	02/27/2012	1998
Geriatric Admissions Active Treatment Documentation	Health and Human Services, Department of	Division of Mental Health / Cherry	In-House	2 - Program Critical	02/27/2012	2002
Psychiatric Rehabilitation Unit Active Treatment Documentation	Health and Human Services, Department of	Division of Mental Health / Cherry	In-House	2 - Program Critical	02/27/2012	2003
Riverbend School Active Treatment Documentation	Health and Human Services	Division of Mental Health / Cherry	In-House	2 - Program Critical	02/27/2012	2004
Star Lab	Health and Human Services	Division of Mental Health / Cherry	COTS - Customized	3 - Department Critical	02/23/2012	1996

Vitek (Patient Data)	Health and Human Services.	Division of Mental Health / Cherry	Vendor - Customized	2 - Program Critical	02/27/2012	1996
Winscribe	Health and Human Services.	Division of Mental Health / Cherry	COTS - Customized	2 - Program Critical	02/13/2012	2000
Automated Collection and Tracking System	Health and Human Services.	Division of Social Services	Vendor - Customized	2 - Program Critical	07/27/2011	1998
Consumer Data Warehouse	Health and Human Services.	DMH	In-House	2 - Program Critical	07/28/2011	2000
Cost Accounting System	Health and Human Services.	DMH, DHHS Controller	In-House	2 - Program Critical	06/30/2011	1980
Client Services Data Warehouse - CSDW	Health and Human Services.	DSS, DMA, DMH, DCD, DAAS, DPH	In-House	2 - Program Critical	07/28/2011	1999
North Carolina Immunization Registry	Health and Human Services.	DPH	COTS - Customized	4 - Statewide Critical	01/23/2012	2005
DMA MQC Medicaid Quality Control Sampling	Health and Human Services.	DMA	In-House	2 - Program Critical	03/14/2012	1989
DSS Quality Control Sampling Food Stamps	Health and Human Services.	DSS	In-House	2 - Program Critical	07/22/2011	1988
DSS/DMA SSA Beneficiary Earnings Exchange (BEER)	Health and Human Services.	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1986
Duke Energy Discounts	Health and Human Services.	DSS,DMA	In-House	2 - Program Critical	03/14/2012	1979
DSS Lifeline Telephone Discount Match	Health and Human Services.	DSS	In-House	2 - Program Critical	07/22/2011	1986
Eligibility Information System (EIS)	Health and Human Services.	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1981
DMA/DSS Employment Security Match	Health and Human Services.	DMA, DSS	In-House	2 - Program Critical	03/14/2012	1988
DSS/DMA IRS DIFSLA 1099 Match	Health and Human Services.	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1987
DSS/DMA- MCI - PARIS - VA Match	Health and Human Services.	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1986

DMA Medicaid Accounting System	Health and Human Services	DMA	In-House	2 - Program Critical	03/14/2012	1980
DSS/DMA SSA Beneficiary Data Exchange BENDEX	Health and Human Services	DMA, DSS	Vendor - Customized	3 - Department Critical	03/14/2012	1987
DSS/DMA SSA State Data Exchange	Health and Human Services	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1987
DMA/DSS SSA State Online Query	Health and Human Services	DMA, DSS	In-House	3 - Department Critical	03/14/2012	1997
DSS/DMA SSA Third Party Query (State Verification & Exchange System)	Health and Human Services, Department of	DMA, DSS, DMH	In-House	3 - Department Critical	03/14/2012	1992
Case Management System for Voc Rehab	Health and Human Services, Division of	Division of Voc Rehab Services, Division of Services for the Blind, Division of	In-House	2 - Program Critical	06/08/2011	2001
CRP Budget and Outcomes	Health and Human Services	Division of Services for Vocational Rehabilitation	In-House	2 - Program Critical	06/08/2011	1999
CRP Service Reporting System	Health and Human Services	Division of Services for Vocational Rehabilitation	In-House	2 - Program Critical	06/08/2011	1996
DSDHH Client Tracking System	Health and Human Services	Div of Serv for the Deaf and Hard of Hearing	In-House	2 - Program Critical	07/28/2011	2003
DVR Financial System	Health and Human Services	Division of Vocational Rehab Services , Independent Living	In-House	2 - Program Critical	06/08/2011	1986
Electronic Services System	Health and Human Services	Division of Services for the Blind	In-House	2 - Program Critical	07/28/2011	1993
Niku Portfolio Manager	Health and Human Services	DHHS-DIRM	COTS - Customized	2 - Program Critical	08/16/2011	2002
VR Social Security Reimbursement	Health and Human Services,	Div of Vocational Rehab Services	In-House	2 - Program Critical	06/08/2011	1995
Adult Protective Services Registry	Health and Human Services,	Div of Aging& Adult Services, DSS, counties	In-House	2 - Program Critical	03/14/2012	1993
Lab Information System - Caswell	Health and Human Services,	Caswell Center, DMH	COTS	1 - Non-Critical	02/13/2012	2010
Central Registry Child Abuse & Neglect	Health and Human Services,	DSS, counties	In-House	2 - Program Critical	03/14/2012	1981
Central Registry Child Abuse & Neglect FATALITIES	Health and Human Services,	DSS, counties	In-House	2 - Program Critical	07/26/2011	1993

Child Placement and Payment System	Health and Human Services,	DSS , DHHS Controller's Office. Counties	In-House	3 - Department Critical	07/26/2011	1990
Common Name Database Services	Health and Human Services,	DSS, DMA, DMH, DPH	In-House	3 - Department Critical	08/08/2011	2000
County Administration Reimbursement System	Health and Human Services,	DHHS/DSS, DHHS Controller's Office, counties	In-House	3 - Department Critical	07/13/2011	1975
Crisis Intervention Program	Health and Human Services,	DSS	In-House	2 - Program Critical	07/27/2011	2003
Daysheets	Health and Human Services,	DSS	In-House	2 - Program Critical	03/14/2012	1980
Daysheets/County Admin Cost Interface	Health and Human Services,	DSS, DHHS Controller's Office	In-House	2 - Program Critical	03/14/2012	1984
ELECTRONIC FUNDS TRANSFER SYSTEM (EFT)	Health and Human Services,	DHHS CONTROLLER	In-House	3 - Department Critical	07/13/2011	1996
Enterprise Program Integrity Control System	Health and Human Services,	DHHS Controllers Office, Division of Social Services, Division of Medical Assistance	In-House	2 - Program Critical	03/14/2012	2000
EPIS	Health and Human Services,	Social Services	In-House	2 - Program Critical	03/14/2012	1991
Food Stamps Information System	Health and Human Services,	Division of Social Services	In-House	2 - Program Critical	03/14/2012	1983
Foster Care Facility Licensing	Health and Human Services,	DSS	In-House	2 - Program Critical	03/14/2012	1984
LIEAP	Health and Human Services,	DSS/DHHS Controller	In-House	3 - Department Critical	03/14/2012	1992
Cbord Menu Management System	Health and Human Services,	Caswell Center, DMH	COTS	2 - Program Critical	02/27/2012	1995
Services Information System	Health and Human Services,	DSS, counties, Div of Aging	In-House	2 - Program Critical	07/26/2011	1980
DCD Subsidized Child Care Reimbursement	Health and Human Services,	DCD, DHHS Controller Office, counties, North Carolina Partnership for Children	In-House	2 - Program Critical	03/14/2012	1995
Transaction Billing System	Health and Human Services, Department of	DHHS	In-House	4 - Statewide Critical	06/08/2011	1984

DSDHH Emergency Alert System	Health and Human Services, Department of	Div of Serv for the Deaf and Hard of Hearing	In-House	2 - Program Critical	07/28/2011	2004
Healthcare Enterprise and Accounts Receivable Tracking System - Affinity (HEARTS)	Health and Human Services, Department of	DMH, DHHS Controllers' Office	Vendor - Customized	2 - Program Critical	04/19/2012	1999
DHHS Cost Allocation System (for several divisions)	Health and Human Services, Department of	DHHS-Controller's Office	In-House	2 - Program Critical	07/13/2011	1996
Debt Setoff interface to DOR Controller's Office	Health and Human Services, Department of	DHHS-Controller's Office	In-House	2 - Program Critical	07/13/2011	2003
Replacement Checks System	Health and Human Services, Department of	DHHS-Controller's Office	In-House	2 - Program Critical	05/26/2011	1996
Disability Determination Federal Reporting	Health and Human Services, Department of	DHHS-Controller's Office	In-House	2 - Program Critical	06/08/2011	2004
DCD Regulatory System (Web, Admin, Laptop)	Health and Human Services, Department of	DCD	In-House	3 - Department Critical	07/20/2011	2000
DCD Regulatory Facility Search and Intranet Signon Web Sites	Health and Human Services, Department of	DCD	In-House	3 - Department Critical	07/20/2011	2000
DCD Bucketing System (formally, DCD TANF/MOE Monthly Reporting System)	Health and Human Services, Department of	DCD	In-House	2 - Program Critical	07/20/2011	2003
DHHS Criminal Record Check System	Health and Human Services, Department of	DCD	In-House	2 - Program Critical	07/20/2011	1996
DAAS Disinterested Public Agent Guardian System	Health and Human Services, Department of	DAAS	In-House	2 - Program Critical	07/20/2011	1997
DSS 1571 Transfer/Data Entry Program	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/13/2011	2001
DSS Adoption Index Mgmt System	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/20/2011	1987

DSS Refugee Information System	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/20/2011	1997
DCD Early Childhood Workforce System	Health and Human Services, Department of	DCD	In-House	2 - Program Critical	07/20/2011	1995
DHSR EMS Certification/Manpower/Inventory System- Read Only until 2013	Health and Human Services, Department of	DHSR	In-House	2 - Program Critical	07/15/2011	1993
DHSR Nurse Aide/Health Care Personnel System	Health and Human Services, Department of	DHSR	In-House	2 - Program Critical	07/20/2011	1993
DHSR Long Term Care Initiative System	Health and Human Services, Department of	DHSR	In-House	2 - Program Critical	07/20/2011	2000
DHSR Master Facility File	Health and Human Services, Department of	DHSR	In-House	2 - Program Critical	07/20/2011	1993
DAAS Special Assistance In-Home	Health and Human Services, Department of	DAAS	In-House	2 - Program Critical	07/20/2011	2001
DHSR Contract/Jails/Planning/Web Programs- Read Only until 7/2011	Health and Human Services, Department of	DHSR	In-House	2 - Program Critical	07/20/2011	1995
DHHS Output Reporting System	Health and Human Services, Department of	DIRM	In-House	2 - Program Critical	07/14/2011	2001
DHHS Provider Penalty Tracking System	Health and Human Services, Department of	DCD, DFS, DMH, DPH, DMA, DSS	In-House	2 - Program Critical	07/20/2011	2003
IT Project Job Costing (IPJC)	Health and Human Services, Department of	DHHS-All Divisions	In-House	2 - Program Critical	03/02/2012	1997
North Carolina Accounting System Interfaces	Health and Human Services, Department of	DHHS-Controller's Office	In-House	3 - Department Critical	03/02/2012	2002
DRIVE	Health and Human Services, Department of	DHHS(DMA,DPH,DMH,Rural Health),AG,State Auditor, CMS	Vendor - Customized	3 - Department Critical	09/07/2007	1999

Fraud & Abuse Detection System (FADS)	Health and Human Services, Department of	DHHS(DMA,DPH,DMH),AG,State Auditor, CMS	Vendor - Customized	3 - Department Critical	09/07/2007	2001
MMIS	Health and Human Services, Department of	DHHS(DMA,DMH),AG,State Auditor, CMS	Vendor - Customized	4 - Statewide Critical	09/04/2008	1979
Occupational Surveillance	Health and Human Services,	DPH	In-House	2 - Program Critical	08/19/2011	1999
Behavioral Risk Factors Surveillance System	Health and Human Services,	Division of Public Health	COTS - Customized	4 - Statewide Critical	01/23/2012	1987
Birth Defects Monitoring Program System	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	08/18/2011	1997
CareWare	Health and Human Services,	Division of Public Health	COTS	2 - Program Critical	08/20/2011	2002
Clinical Fusion	Health and Human Services,	Division of Public Health	COTS	2 - Program Critical	08/18/2011	2003
Public Health Information Network (PHIN/HAN)	Health and Human Services,	Division of Public Health	In-House	4 - Statewide Critical	09/02/2011	2002
NC Cancer Registry (NC CCR) Eureka	Health and Human Services,	Division of Public Health	Vendor - Customized	2 - Program Critical	09/02/2011	2002
HIV/AIDS Reporting System (eHARS)	Health and Human Services,	Division of Public Health	COTS	2 - Program Critical	10/20/2011	1983
Mortality Medical Data Systems	Health and Human Services,	Division of Public Health	COTS	1 - Non-Critical	08/18/2011	1992
NC GOLD (NTESS)	Health and Human Services,	Division of Public Health	COTS	4 - Statewide Critical	10/20/2011	1991
OSME Medical Examiner's System	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	10/19/2011	1972
Pregnancy Risk Assessment Monitoring System	Health and Human Services,	Division of Public Health	COTS - Customized	1 - Non-Critical	01/23/2012	1998
Vital Records Accounting System	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	08/22/2011	1999

Vital Records Adoptions and Legitimacy	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	10/20/2011	2000
Vital Records RVS system (all modules - legacy)	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	08/22/2011	1988
Vital Records Birth Index System	Health and Human Services,	Division of Public Health	In-House	2 - Program Critical	08/22/2011	1985
Vaccine Manager	Health and Human Services,	Division of Public Health	COTS	2 - Program Critical	08/22/2011	1999
National Violent Death Reporting System	Health and Human Services,	Division of Public Health	COTS	1 - Non-Critical	10/20/2011	2004
Voc Rehab Independent Living Attendant Care	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	1992
Voc Rehab Travel System	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	2000
Voc Rehab Budget System	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	1999
Voc Rehab Asset Inventory / Tracking System	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	1998
Voc Rehab Director's Correspondence Program	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	1999
Voc Rehab CAP Database	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	1998
Voc Rehab Purchase Requisition System	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	2001
Voc Rehab Staff Development and Training System	Health and Human Services,	Division of Voc Rehab Services	In-House	1 - Non-Critical	07/28/2011	2002
NCFast SDI	Health and Human Services,	DSS	In-House	1 - Non-Critical	07/29/2011	2006
Health Services Information System (HSIS)	Health and Human Services,	Public Health	In-House	2 - Program Critical	07/13/2011	1985

Women Infants & Children (WIC)	Health and Human Services,	Public Health	In-House	2 - Program Critical	07/14/2011	1975
Purchase of Medical Care Services	Health and Human Services,	Public Health, DHHS Controller's Office	In-House	2 - Program Critical	07/14/2011	1981
Adult Care Homes	Health and Human Services,	DHHS-Controller's Office	In-House	2 - Program Critical	07/14/2011	2000
DHHS Applicant Tracking System	Health and Human Services,	DHHS	In-House	2 - Program Critical	07/14/2011	1997
DHHS Exit Interview Application	Health and Human Services,	DHHS	In-House	1 - Non-Critical	07/14/2011	2004
DHSR Medication Aide Testing System and Search Site.	Health and Human Services,	DHSR	In-House	2 - Program Critical	07/20/2011	2007
DHHS DocStore	Health and Human Services,	DHHS	In-House	2 - Program Critical	07/14/2011	2004
DHHS WIRM	Health and Human Services,	DHHS	In-House	2 - Program Critical	08/08/2011	2004
OHA Hearings & Appeals Tracking System	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/20/2011	1993
DMH DWI	Health and Human Services, Department of	DMH	In-House	2 - Program Critical	07/19/2011	2006
NCFast On-line Verification	Health and Human Services, Department of	DMA, DSS, DCD, CSE, DSB, DPH	In-House	3 - Department Critical	07/27/2011	2004
DPH Aid to Counties	Health and Human Services, Department of	DPH	In-House	2 - Program Critical	07/01/2011	2006
DIRM Audit Trail Application/CNDS	Health and Human Services, Department of	DSS, DMA, DMH, DSB, DPH, DIRM	In-House	1 - Non-Critical	08/08/2011	2001
DMA Nursing Home Assessment System (nursing cost report)	Health and Human Services, Department of	DMA	In-House	2 - Program Critical	06/30/2011	2006

DIRM Operations Tracking System	Health and Human Services, Department of	All	In-House	2 - Program Critical	07/01/2011	2000
OOO Overdue Check System	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	05/26/2011	1997
DAAS Aging Resources Mgmt. System (ARMS)	Health and Human Services, Department of	DAAS	In-House	2 - Program Critical	04/19/2012	2007
DSS Multiple Response System	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/20/2011	2005
OOO Property & Construction	Health and Human Services,	Property & Construction	In-House	1 - Non-Critical	07/14/2011	1999
DHHS Project Tracking and Financial Reporting system	Health and Human Services,	DHHS-Controller's Office	In-House	3 - Department Critical	07/13/2011	2002
Audit Confirmation Reports Website	Health and Human Services,	DHHS-Controller's Office	In-House	1 - Non-Critical	07/13/2011	2002
ASPEN - Automated Survey Processing Environment	Health and Human Services,	Health Service Regulation	Vendor - Customized	2 - Program Critical	07/15/2011	1999
PreMIS - Pre-Hospital Medical Information System/CIS - Credentialing Information	Health and Human Services,	Health Service Regulation/OEMS	Vendor - Customized	4 - Statewide Critical	07/15/2011	2001
Personal Planning System (PPS)	Health and Human Services,	All Living Units use this application	Vendor - Customized	3 - Department Critical	02/23/2012	1987
Police Incident/Investigation Report	Health and Human Services,	JFK ADATC, Swannana Youth Valley Dev. Center, SBI, Black Mountain Center	In-House	1 - Non-Critical	02/27/2012	2002
Integrated Payment and Reporting System	Health and Human Services,	DMH/DD/SAS	Vendor - Customized	3 - Department Critical	02/27/2012	2001
MC/Plus Pharmacy System	Health and Human Services,	DMH/DD/SOS	COTS - Customized	2 - Program Critical	02/27/2012	1995
Workshop Asset Inventory	Health and Human Services,	Vocational Rehab Serv	In-House	1 - Non-Critical	07/28/2011	1998
DMH Controlled Substance Regulatory System	Health and Human Services,	DMH	In-House	2 - Program Critical	06/30/2011	1993

DMA Audit Section Cost Report Systems (Home Office/Hospital/ICF/MR/Nursing Medicaid Cost Reporting)	Health and Human Services, Department of	DMA	In-House	2 - Program Critical	09/19/2011	1996
DHSR Facilities Inventory System	Health and Human Services,	DHSR	In-House	2 - Program Critical	07/14/2011	2006
NCcareLINK	Health and Human Services,	Office of Citizen Services	COTS - Customized	2 - Program Critical	08/10/2008	2007
Working Patient Payment System	Health and Human Services,	Div of Mental Health	In-House	2 - Program Critical	04/19/2012	1996
DSS Economic Independence Help Desk System- Read Only 2011	Health and Human Services,	DSS	In-House	2 - Program Critical	07/20/2011	1998
DHHS Online Customer Survey (SurveyMax)	Health and Human Services,	DHHS	In-House	1 - Non-Critical	06/30/2011	2007
Targeted Program Tracking Database	Health and Human Services,	Office of the Secretary	In-House	2 - Program Critical	07/14/2011	2008
StarLIMS	Health and Human Services,	Public Health	COTS - Customized	4 - Statewide Critical	08/22/2011	2008
DSS Family Resource Center (FRC) Web Application	Health and Human Services, Department of	DSS	In-House	2 - Program Critical	07/20/2011	1998
DSS Intensive Family Preservation Service (IFPS) Web Application	Health and Human Services, Department of	Division of Social Services	In-House	2 - Program Critical	07/20/2011	2006
WCS Web	Health and Human Services,	Public Health	In-House	2 - Program Critical	08/22/2011	2005
NC EDSS	Health and Human Services,	Public Health	COTS - Customized	4 - Statewide Critical	08/22/2011	2007
DMH NC Incident Reporting and Improvement System (IRIS)	Health and Human Services, Department of	DMH/DD/SAS	In-House	2 - Program Critical	04/19/2012	2010

DAAS Ombudsman Documentation and Information System (ODISNC)	Health and Human Services, Department of	DAAS	In-House	2 - Program Critical	07/20/2011	2009
DCD Public Main and Admin Web Sites	Health and Human Services,	DCD	In-House	3 - Department Critical	07/20/2011	2000
NC DETECT (NC Disease Event Tracking and Epidemiology Collection Too)	Health and Human Services, Department of	Public Health		4 - Statewide Critical	01/23/2012	2005
Client Diet System	Health and Human Services,	DMH / DSOHF	In-House	2 - Program Critical	02/24/2012	2010
Lab Information System	Health and Human Services,	dmh/dsohf	COTS - Customized	2 - Program Critical	02/24/2012	2010
TCG Machine	Health and Human Services,	dmh / dsohf	COTS - Customized	2 - Program Critical	02/24/2012	2010
Canon Digital X-Ray machine with Mgmt System	Health and Human Services,	DMH / DSOHF	COTS	2 - Program Critical	02/24/2012	2010
Controlled Substance Regulatory System (CSRS)	Health and Human Services,	dmh	In-House	2 - Program Critical	02/24/2012	2010
NC Treatment Outcomes and Program Performance System (NCTOPPS)	Health and Human Services, Department of	dmh	In-House	2 - Program Critical	02/24/2012	2010
Prevention Minimum Data Set (PMD)	Health and Human Services,	dmh / dsohf	In-House	2 - Program Critical	02/27/2012	2010
Onyx-RAD, NX2.0, CR 35-X Exam Transfer, EMPIRIC Referrel Entry	Health and Human Services,	DMH	COTS	2 - Program Critical	02/27/2012	2010
DWI Services 508 Forms / reports	Health and Human Services,	DMH	In-House	2 - Program Critical	02/27/2012	2010
ADATC_NRI (accident, injury, errors, restraints)	Health and Human Services,	dmh / dsohf	In-House	2 - Program Critical	02/27/2012	2010
Hospital Messaging System - Broughton	Health and Human Services,	DMH / DSOHF	In-House	2 - Program Critical	02/27/2012	2010

Medicaid Audit System	Health and Human Services	dmh	In-House	2 - Program Critical	02/27/2012	2010
NCI - Trained Instructors	Health and Human Services	DMH	In-House	2 - Program Critical	02/27/2012	2010
Patient Photo Sheet	Health and Human Services	DMH / DSOHF	In-House	2 - Program Critical	02/27/2012	2010
Identipass Access Control System	Health and Human Services	DMH / DSOHF	COTS	2 - Program Critical	02/27/2012	2010
Admissions Log Database	Health and Human Services	DMH / DSOHF	In-House	2 - Program Critical	02/27/2012	2010
Immunization Record System	Health and Human Services	DMH / DSOHF	COTS	2 - Program Critical	02/28/2012	2010
Galazy ID Card System - HR	Health and Human Services	DMH / DSOHF	COTS	2 - Program Critical	02/28/2012	2010
e-Scribe	Health and Human Services	dmh / dsohf	COTS	2 - Program Critical	02/28/2012	2010
Backup Exec	Health and Human Services	DMH / DSOHF	COTS	2 - Program Critical	02/28/2012	2010
Health Information System (HIS)	Health and Human Services		Vendor - Customized	4 - Statewide Critical		2012

Business Owner Name	Business Owner Email	Application Host	Host Vendor Name	Hardware Location	Recovery Point Objective	Recovery Time Objective
Judy Bennett	july.bennett@dhhs.nc.gov	Department Owner	na	Scott	12 to 24 Hours	12 to 24 Hours
Tonya Best	tonya.best@dhhs.nc.gov	Department Owner	na	Scott - NCSCC	12 to 24 Hours	12 to 24 Hours
Bob Levesseur	Bob.Levesseur@dhhs.nc.gov	Department Owner	na	Scott - NCSCC	Greater than 72 Hours	24 to 72 Hours
Dan Brennan	dan.brennan@ncmail.net	Department Owner	na	crh	12 to 24 Hours	12 to 24 Hours
Peggy Minchew	peggy.minchew@dhhs.nc.gov	Department Owner	na	CRH Lab	Greater than 72 Hours	No Recovery Required
Susan Wesley	susan.wesley@dhhs.nc.gov	Department Owner	na	Broughton Campus	24 to 72 Hours	Greater than 72 Hours
Rex Powell	Rex.Powell@DHHS.NC.GOV	Department Owner	na	Broughton Campus	12 to 24 Hours	12 to 24 Hours
Glenda Cannon	Glenda.Cannon@dhhs.nc.gov	Private Industry Vendor	Provider Link	vendor	12 to 24 Hours	12 to 24 Hours
Renee Brackett	renee.brackett@dhhs.nc.gov	Department Owner	na	Broughton Campus	12 to 24 Hours	12 to 24 Hours
Lisa Willis	lisa.willis@dhhs.nc.gov	Department Owner	na	Broughton Campus	12 to 24 Hours	12 to 24 Hours
Rayne Caudill	rayne.caudill@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	12 to 24 Hours	12 to 24 Hours
Rayne Caudill	rayne.caudill@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	12 to 24 Hours	0 to 4 Hours
Linda Deans	Linda.Deans@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	0 to 4 Hours	12 to 24 Hours
Deane Best	Deane.Best@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	12 to 24 Hours	12 to 24 Hours

Deane Best	Deane.Best@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	12 to 24 Hours	12 to 24 Hours
Linda K. Taylor	linda.taylor@dhhs.nc.gov	Department Owner	N/A	Cherry Hospital Royster Building	0 to 4 Hours	12 to 24 Hours
Dasie Blue	dasie.blue@dhhs.nc.gov	ITS MF	N/A	ITS Building	24 to 72 Hours	8 to 12 Hours
Deborah Merrill, CSDW	Deborah.Merrill@dhhs.nc.gov; victor.carr@dhhs.nc.gov	ITS Server		ITS Building, 0	24 to 72 Hours	Greater than 72 Hours
Doug Wentz	Doug.Wentz@dhhs.nc.gov	ITS MF		ITS Building	8 to 12 Hours	Greater than 72 Hours
CSDW Steering Committee	victor.carr@dhhs.nc.gov	ITS Server	ITS	ITS Building	24 to 72 Hours	24 to 72 Hours
Beth Rowe-West	Beth.Rowe-West@dhhs.nc.gov	ITS Server		ITS	24 to 72 Hours	8 to 12 Hours
Jeryl Anderson	Jeryl.Anderson@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
Pat Moore	Pat.Moore@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
Larry Davis	larry.davis.dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
David Locklear	David.Locklear@ncmail.net	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
David Locklear	David.Locklear@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
Larry Davis, DMA : Robin	larry.davis@dhhs.nc.gov; robin.register@dhhs.nc.gov; thelma.hassel@dhhs.nc.gov	ITS MF	N/A	ITS Building, 0	12 to 24 Hours	12 to 24 Hours
Larry Davis	larry.davis@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
Larry Davis	larry.davis@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours
Larry Davis	larry.davis.dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours

Tina Pickett	Tina.Pickett@dhhs.nc.gov	ITS MF	N/A	ITS Building	24 to 72 Hours	Greater than 72 Hours
Larry Davis	larry.davis@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Larry Davis	larry.davis@ncmail.net	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Larry Davis	larry.davis@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	24 to 72 Hours
Larry Davis	larry.davis@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Jimmy Chappell	jimmy.chappell@dhhs.nc.gov	ITS Server		ITS Building	12 to 24 Hours	Greater than 72 Hours
Trish Harper	trish.harper@dhhs.nc.gov	ITS MF	ITS	ITS Building	24 to 72 Hours	Greater than 72 Hours
Ed Davis	ed.davis@dhhs.nc.gov	ITS MF	ITS	ITS Building	24 to 72 Hours	Greater than 72 Hours
Carolyn Edmonds	carolyn.edmonds@dhhs.nc.gov	ITS MF	ITS	ITS Building	12 to 24 Hours	12 to 24 Hours
Robert Deans	robert.deans@dhhs.nc.gov	ITS MF	N/A	ITS Building, 0	12 to 24 Hours	24 to 72 Hours
Eddie Weaver	eddie.weaver@dhhs.nc.gov	ITS MF	ITS	ITS Building	12 to 24 Hours	12 to 24 Hours
Wanda Mandeville	wanda.mandeville@dhhs.nc.gov	ITS Server		ITS, Wake Forest Rd, Raleigh	Greater than 72 Hours	Greater than 72 Hours
Asa Fleming	asa.fleming@dhhs.nc.gov	ITS MF		ITS Building, 0	Greater than 72 Hours	Greater than 72 Hours
Nancy Warren	nancy.warren@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Faye Blake	NA	Department Owner	NA	DMH/Caswell	24 to 72 Hours	Greater than 72 Hours
Hank Bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Hank Bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours

Hank Bowers	Hank.Bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
DHHS Enterprise Application	n/a	ITS MF		ITS Building	24 to 72 Hours	12 to 24 Hours
Debbie Hawkins	debbie.hawkins@dhhs.nc.gov	ITS MF	N/A	ITS Building	24 to 72 Hours	24 to 72 Hours
Robin Register	robin.register@dhhs.nc.gov	ITS Server	ITS	ITS Building, 0	24 to 72 Hours	Greater than 72 Hours
Hank Bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Hank Bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Debbie Hawkins	debbie.hawkins@dhhs.nc.gov	Department Owner		Oberlin Road	Greater than 72 Hours	Greater than 72 Hours
OSC, DSS	n/a	ITS MF	ITS	ITS Building, 0	12 to 24 Hours	Greater than 72 Hours
Thelma Hassell; Robin	Thelma.hassell@dhhs.nc.gov; robin.register@dhhs.nc.gov	ITS MF	ITS	ITS Building, 0	12 to 24 Hours	Greater than 72 Hours
Thelma Hassell	Thelma.Hassell@dhhs.nc.gov	ITS MF		ITS Building, 0	4 to 8 Hours	12 to 24 Hours
Hank Bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Thelma Hassell	Thelma.Hassell@dhhs.nc.gov	ITS MF	ITS	ITS Building, 0	Greater than 72 Hours	Greater than 72 Hours
Susan Herring	Susan.Herring@dhhs.nc.gov	Department Owner	na	Caswell Center	24 to 72 Hours	Greater than 72 Hours
hank bowers	hank.bowers@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	Greater than 72 Hours
Regina Brooks	regina.brooks@dhhs.nc.gov	ITS MF	N/A	ITS Building	24 to 72 Hours	Greater than 72 Hours
Mary Maness	Mary.Maness@dhhs.nc.gov	ITS MF	N/A	ITS Building	Greater than 72 Hours	Greater than 72 Hours

Carolyn Edmonds	carolyn.edmonds@dhhs.nc.gov	ITS MF	ITS	ITS Building	12 to 24 Hours	Greater than 72 Hours
Georgette Lesslie	Georgette.Lesslie@dhhs.nc.gov	ITS Server	ITS	ITS EDC	12 to 24 Hours	8 to 12 Hours
Curtis Crouch	Curtis.Crouch@dhhs.nc.gov	ITS Server		ITS	24 to 72 Hours	Greater than 72 Hours
Tammy Wood	tammy.wood@dhhs.nc.gov	Department Owner		DHHS	Greater than 72 Hours	Greater than 72 Hours
Julia Hairr	Julia.Hairr@dhhs.nc.gov	Department Owner		Oberlin Road	Greater than 72 Hours	Greater than 72 Hours
Diane Winstead & Denise Ball	Diane.Winstead@dhhs.nc.gov	Department Owner		Controller's Office	Greater than 72 Hours	Greater than 72 Hours
Tammy Freeman	Tammy.Freeman@dhhs.nc.gov	ITS Server	N/A	Chaponoke Bldg. and two ITS MaP servers	12 to 24 Hours	Greater than 72 Hours
Tammy Freeman	Tammy.Freeman@dhhs.nc.gov	ITS Server	ITS	ITS MaP Server	12 to 24 Hours	24 to 72 Hours
Tammy Freeman	Tammy.Freeman@dhhs.nc.gov.com	Department Owner	N/A	Chaponoke Bldg.	12 to 24 Hours	Greater than 72 Hours
Tammy Freeman	Tammy.Freeman@dhhs.nc.gov	Department Owner	N/A	Chaponoke Bldg. and two ITS MaP servers	12 to 24 Hours	Greater than 72 Hours
Kate Walton	Kate.Walton@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	Greater than 72 Hours
Debbie Hawkins	Debbie.Hawkins@dhhs.nc.gov	Department Owner	N/A	DSS County Offices	Greater than 72 Hours	12 to 24 Hours
Tammy Johnson	Tammy.tammy.t.johnson@dhhs.nc.gov	Department Owner	N/A	Albermarle Bldg.	12 to 24 Hours	Greater than 72 Hours

Gail Andersen	Gail.Andersen@dhhs.nc.gov	Department Owner	N/A	Albermarle Bldg. And Harvey Building	12 to 24 Hours	Greater than 72 Hours
Tammy Freeman	Tammy.Freeman@dhhs.nc.gov	ITS Server	N/A	Chaponoke Bldg. and two ITS MaP servers	12 to 24 Hours	Greater than 72 Hours
Heather Majernik	heather.majernik@dhhs.nc.gov	Department Owner	N/A	Edgerton Building	12 to 24 Hours	Greater than 72 Hours
Jesse Goodman	Jesse.Goodman@dhhs.nc.gov	Department Owner	N/A	Council Bldg.	12 to 24 Hours	Greater than 72 Hours
Betty Cogswell	Betty.Cogswell@dhhs.nc.gov	Department Owner	N/A	Council Bldg.	12 to 24 Hours	Greater than 72 Hours
Betty Cogswell	Betty.Cogswell@dhhs.nc.gov	Department Owner	N/A	Council Bldg.	12 to 24 Hours	Greater than 72 Hours
Chris Urso	Chris.Urso@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	Greater than 72 Hours	Greater than 72 Hours
Betty Cogswell	Betty.Cogswell@dhhs.nc.gov	Department Owner	N/A	Council Bldg.	12 to 24 Hours	Greater than 72 Hours
Lee Johnson	Lee.Johnson@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	Greater than 72 Hours
Joey Prince	joey.prince@dhhs.nc.gov	ITS Server	N/A	ITS Shared Server	Greater than 72 Hours	Greater than 72 Hours
Curtis Crouch	Curtis.Crouch@dhhs.nc.gov	ITS MF		ITS Building	Greater than 72 Hours	Greater than 72 Hours
Wanda Mandeville	wanda.mandeville@dhhs.nc.gov	Department Owner		DHHS Controller's Office	Greater than 72 Hours	Greater than 72 Hours
Nitya Ganapathy, Mike Piombino	Nitya.Ganapathy@nc.dhhs.gov, Michael.Piombino@dhhs.nc.gov	Private Industry Vendor	ACS	Atlanta, GA	Greater than 72 Hours	24 to 72 Hours

Nitya Ganapathy, Mike Piombino	Nitya.Ganapathy@nc.dhhs.gov, Michael.Piombino@dhhs.nc.gov	Private Industry Vendor	ACS	Atlanta, GA	Greater than 72 Hours	24 to 72 Hours
DMA Medicaid Director	craigan.gray@dhhs.nc.gov	Private Industry Vendor	HP	North Carolina & Plano, Texas	24 to 72 Hours	0 to 4 Hours
Shiela Higgins	sheila.higgins@dhhs.nc.gov	Department Owner		Other	12 to 24 Hours	Greater than 72 Hours
Karen Knight	karen.knight@dhhs.nc.gov	Department Owner		Royster Building	No Recovery Required	Greater than 72 Hours
Robert Meyer	robert.meyer@dhhs.nc.gov	Department Owner	UNC School Medicine	Offsite 3rd party	Greater than 72 Hours	Greater than 72 Hours
John Peebles	john.peeples@dhhs.nc.gov	Department Owner		Cooper Memorial Bldg.	24 to 72 Hours	Greater than 72 Hours
Carol Tyson	carol.tyson@dhhs.nc.gov	Department Owner		6 Forks Rd	Greater than 72 Hours	Greater than 72 Hours
Dr Megan Davies	megan.davies@dhhs.nc.gov	Department Owner		SLPH Bath Bldg Data Center	0 to 4 Hours	No Down Time
karen knight	karen.knight@dhhs.nc.gov	Department Owner	California Cancer Registry/Public Health Institute (CCR/PHI)	Other	Greater than 72 Hours	Greater than 72 Hours
Evelyn Faust	evelyn.faust@dhhs.nc.gov	Department Owner		Cooper Memorial Bldg.	Greater than 72 Hours	Greater than 72 Hours
state registrar	linda.brinkley@dhhs.nc.gov	Department Owner		Cooper Memorial Bldg.	No Recovery Required	No Recovery Required
Dr. Megan Davis	megan.davis@dhhs.nc.gov	Department Owner		Cooper Memorial Bldg.	No Recovery Required	Greater than 72 Hours
Deborah Raddish	dradisch@ocme.unc.edu	Department Owner		UNC-Chapel Hill School of Medicine	24 to 72 Hours	24 to 72 Hours
karen knight	karen.knight@dhhs.nc.gov	Department Owner		Royster Building	No Recovery Required	Greater than 72 Hours
state registrar	linda.brinkley@dhhs.nc.gov	ITS MF		ITS Building	8 to 12 Hours	Greater than 72 Hours

state registrar	linda.brinkley@dhhs.nc.gov	ITS MF		ITS Building	Greater than 72 Hours	Greater than 72 Hours
state registrar	linda.brinkley@dhhs.nc.gov	ITS MF		ITS Building	24 to 72 Hours	Greater than 72 Hours
state registrar	linda.brinkley@dhhs.nc.gov	ITS MF		ITS Building	Greater than 72 Hours	Greater than 72 Hours
Beth Rowe-West	Beth.Rowe-West@dhhs.nc.gov	Department Owner		6 Forks Rd	No Recovery Required	No Recovery Required
Scott Proescholdbell	Scott.Proescholdbell@dhhs.nc.gov	Department Owner		6 Forks Rd	Greater than 72 Hours	Greater than 72 Hours
Pamela Lloyd-Ogoke	pamela.lloyd@dhhs.nc.gov	Department Owner		VR State Office	24 to 72 Hours	Greater than 72 Hours
Robert Deans	robert.deans@dhhs.nc.gov	Department Owner		VR State Office	Greater than 72 Hours	Greater than 72 Hours
Robert Deans	robert.deans@dhhs.nc.gov	Department Owner		VR State Office	24 to 72 Hours	Greater than 72 Hours
Ron Whitfield	Ronald.whitfield@dhhs.nc.gov	Department Owner		VR State Office	Greater than 72 Hours	Greater than 72 Hours
Connie Gillespie	connie.gillespie@dhhs.nc.gov	Department Owner		VR State Office	Greater than 72 Hours	Greater than 72 Hours
Kathy Brack	kathy.brack@dhhs.nc.gov	Department Owner		VR State Office	12 to 24 Hours	Greater than 72 Hours
Ron Whitfield	ronald.whitfield@dhhs.nc.gov	Department Owner		VR State Office	Greater than 72 Hours	Greater than 72 Hours
Melinda Remaley	melinda.remaley@dhhs.nc.gov	Department Owner		VR State Office	Greater than 72 Hours	Greater than 72 Hours
Robin Register, DSS	robin.register@dhhs.nc.gov	ITS Server	N/A	ITS	24 to 72 Hours	Greater than 72 Hours
Dennis Williams	dennis.williams@dhhs.nc.gov	ITS MF	N/A	ITS Building	12 to 24 Hours	24 to 72 Hours

Alice Lenihan	alice.lenihan@dhhs.nc.gov	ITS MF		ITS Building	12 to 24 Hours	24 to 72 Hours
Bob Duke, Allen Hawks	bob.duke@dhhs.nc.gov, allen.hawks@dhhs.nc.gov	ITS MF		ITS Building	No Recovery Required	Greater than 72 Hours
Susan Kesler	Susan.Kesler@dhhs.nc.gov	Department Owner	N/A	DHHS Controllers office shared drive	Greater than 72 Hours	Greater than 72 Hours
Angela Miller	Angela.Miller@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	24 to 72 Hours
Angela Miller	Angela.Miller@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	Greater than 72 Hours
Jan Brickley	Jan.Brickley@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	Greater than 72 Hours
Karen Tomczak	Karen.Tomczak@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	Greater than 72 Hours	12 to 24 Hours
Karen Tomczak	Karen.Tomczak@dhhs.nc.gov	Department Owner	N/A	ITS	12 to 24 Hours	12 to 24 Hours
Ed Feltman	Edward.Feltman@dhhs.nc.gov	Department Owner	N/A	Albemarle Building	Greater than 72 Hours	12 to 24 Hours
Sara Liles	Sara.Liles@dhhs.nc.gov	ITS Server	ITS	ITS	12 to 24 Hours	Greater than 72 Hours
Larry Davis, Robin Register	larry.davis@dhhs.nc.gov; robin.register@dhhs.nc.gov	ITS Server	ITS	ITS	24 to 72 Hours	24 to 72 Hours
Kathy Blackley	Kathy.Blackley@dhhs.nc.gov	Other Government	N/A	Harvey Bldg	12 to 24 Hours	12 to 24 Hours
Jonnette Earnhardt	Jonnette.Earnhardt@dhhs.nc.gov	Department Owner	N/A	NWS, ITS	12 to 24 Hours	Greater than 72 Hours
Stacey Crute	Stacey.Crute@dhhs.nc.gov	Department Owner	N/A	Harvey	Greater than 72 Hours	Greater than 72 Hours

Lee Johnson	Lee.Johnson@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	0 to 4 Hours
Julia Hairr	Julia.Hairr@dhhs.nc.gov	Department Owner	N/A	Oberlin Road	No Recovery Required	12 to 24 Hours
Linda Owens	Linda.Owens@dhhs.nc.gov	Department Owner	N/A	Harvey Building Dix Campus	12 to 24 Hours	12 to 24 Hours
Heather Bohanan	Heather.Bohanan@dhhs.nc.gov	Department Owner	N/A	NWS	12 to 24 Hours	Greater than 72 Hours
Peter Veit	Peter.Veit@dhhs.nc.gov	Department Owner	N/A	Adams Building	12 to 24 Hours	24 to 72 Hours
Suzanne Beasley	Suzanne.Beasley@ncmail.net	ITS Server		DHHS Controller's Office shared drive and Mainframe	Greater than 72 Hours	Greater than 72 Hours
Don McLamb	don.mclamb@dhhs.nc.gov	Department Owner		DHHS Controller's Office server and DIRM Harvey server	Greater than 72 Hours	Greater than 72 Hours
Betty Cogswell	Betty.Cogswell@dhhs.nc.gov	Other Government		Edgerton Building	12 to 24 Hours	12 to 24 Hours
Betty Cogswell	betty.cogswell@dhhs.nc.gov	Other State Department		Peak 10 - Chapel Hill, NC	0 to 4 Hours	No Down Time
Joyce Jensen	Joyce.Jensen@dhhs.nc.gov	Department Owner	N/A	Computer Services, JIRDC	0 to 4 Hours	No Down Time
Keith Kimble	keith.kimble@dhhs.nc.gov	Department Owner	N/A	admin21	8 to 12 Hours	8 to 12 Hours
Gary Imes/Deborah Merrill	gary.imes@dhhs.nc.gov	Private Industry Vendor	na	Austin, Tx	12 to 24 Hours	12 to 24 Hours
Howard Peckman	howard.peckman@dhhs.nc.gov	Department Owner	na	each facility	4 to 8 Hours	4 to 8 Hours
Ed Davis	ed.davis@dhhs.nc.gov	Department Owner		Haywood Building		Greater than 72 Hours
William Bronson	William.Bronson@dhhs.nc.gov	Department Owner	N/A	Albemarle Building Raleigh	24 to 72 Hours	Greater than 72 Hours

Hubert DeHaven	Hubert.DeHaven@dhhs.nc.gov	Department Owner	N/A	Desktop	Greater than 72 Hours	Greater than 72 Hours
Paul Pennell	Paul.Pennell@dhhs.nc.gov	Department Owner	N/A	Harvey Bldg, Dix Campus	12 to 24 Hours	24 to 72 Hours
Melodee Stokes, Bill Grossie	Melodee.Stokes@dhhs.nc.gov, bill.grossie@dhhs.nc.gov	Department Owner		Harvey Bldg.	Greater than 72 Hours	Greater than 72 Hours
Teresa O'Briant, Angela	teresa.obriant@dhhs.nc.gov, angela.futrell@dhhs.nc.gov, lori.mosteller@dhhs.nc.gov	Department Owner			Greater than 72 Hours	Greater than 72 Hours
David Locklear	David.Locklear@dhhs.nc.gov	Department Owner	N/A	Albemarle Bldg	24 to 72 Hours	Greater than 72 Hours
Melodee Stokes	melodee.stokes@dhhs.nc.gov	Department Owner	n/a	Harvey Bldg Dix Campus	Greater than 72 Hours	Greater than 72 Hours
Heather Dominique	heather.dominique@dhhs.nc.gov	Department Owner	n/a	Harvey Bldg	12 to 24 Hours	24 to 72 Hours
Dr Leslie Wolf	leslie.wolf@dhhs.nc.gov	Department Owner		Bath	8 to 12 Hours	8 to 12 Hours
Heather Bohanan	Heather.Bohanan@dhhs.nc.gov	Department Owner		Dix Campus Harvey Building NOC	12 to 24 Hours	Greater than 72 Hours
Heather Bohanan	Heather.Bohanan@dhhs.nc.gov	Department Owner		Dix Campus Harvey Building NOC	24 to 72 Hours	Greater than 72 Hours
Joan Crissey	joan.crissey@dhhs.nc.gov	Department Owner			12 to 24 Hours	Greater than 72 Hours
Dr. Jeane-Marie Maillard	jeane-marie.maillard@dhhs.nc.gov	Department Owner		DPH PHIN network	0 to 4 Hours	No Down Time
Shealy Thompson	Shealy.Thompson@dhhs.nc.gov	ITS Server	NA	ITS EDC	8 to 12 Hours	24 to 72 Hours

Sharon Wilder; Denise Rogers	sharon.wilder@dhhs.nc.gov;d enise.rogers@dhhs.nc.gov				Greater than 72 Hours	24 to 72 Hours
Cedric Booth	Cedric.Booth@dhhs.nc.gov	ITS Server	ITS	EDC	24 to 72 Hours	24 to 72 Hours
Jean-Marie Malliard	jean- marie.maillard@dhhs.nc.gov	Other Government			8 to 12 Hours	24 to 72 Hours
Wanda Smith	Wanda.Smith@dhhs.nc.gov	Department Owner	na	Scott	12 to 24 Hours	12 to 24 Hours
Mark Berry	Mark.Berry@dhhs.nc.gov	Department Owner	broughton hospital	jones building	12 to 24 Hours	12 to 24 Hours
Danny Paoloni	daniel.paoloni@dhhs.nc.gov	Department Owner	CRH	CRH	12 to 24 Hours	12 to 24 Hours
Deborah Howell	deborah.howell@dhhs.nc.gov	Department Owner	na	Royster	12 to 24 Hours	12 to 24 Hours
Sonya Brown	sonya.brown@dhhs.nc.gov	Department Owner	na	na	12 to 24 Hours	12 to 24 Hours
Spencer Clark	spencer.clark@dhhs.nc.gov	Other Government	NCSU Ctr for Urban Affairs (CUACS)	CUACS	12 to 24 Hours	12 to 24 Hours
Janice Peterson	na	Department Owner	na	na	12 to 24 Hours	12 to 24 Hours
Sherry Helton	sherry.helton@dhhs.nc.gov	Department Owner	Broughton Hospital	Avery Bldg	8 to 12 Hours	12 to 24 Hours
Sonya Brown	lynn.b.jones@dhhs.nc.gov	Department Owner	unknown	unknown	12 to 24 Hours	12 to 24 Hours
Ray Briggs	ray.briggs@dhhs.nc.gov	Department Owner	na	admin21	12 to 24 Hours	12 to 24 Hours
Rex Powell	Rex.Powell@DHHS.NC.GOV	Department Owner	Broughton Hospital	Avery Bldg	12 to 24 Hours	12 to 24 Hours

Sandee Resnick	sandee.resnick@dhhs.nc.gov	Department Owner	na	na	12 to 24 Hours	12 to 24 Hours
Cheryl Riggins		Department Owner	na	na	12 to 24 Hours	12 to 24 Hours
Shannon Hennessee	Shannon.Hennessee@dhhs.nc.gov	Department Owner	Broughton Hospital	Avery Bldg	12 to 24 Hours	12 to 24 Hours
Rex Powell	Rex.Powell@DHHS.NC.GOV	Department Owner	Broughton Hospital	Avery Bldg	12 to 24 Hours	12 to 24 Hours
Shannon Hennessee	shannon.hennessee@dhhs.nc.gov	Department Owner	Broughton Hospital	Avery Bldg	12 to 24 Hours	12 to 24 Hours
John Felts	john.felts@dhhs.nc.gov	Department Owner		Murdoch Developmental Center Information Systems	12 to 24 Hours	12 to 24 Hours
Joe Thurber	joe.thurber@dhhs.nc.gov	Department Owner	crh	crh	12 to 24 Hours	12 to 24 Hours
Joe Thurber	joe.thurber@dhhs.nc.gov	Department Owner	na	crh	12 to 24 Hours	12 to 24 Hours
RJ Blackley MIS	gregg.mealor@dhhs.nc.gov	Department Owner	na	Main phone room Umstead campus	0 to 4 Hours	0 to 4 Hours

Recovery Time Actual	Application Availability Required	Offsite Backup and Restore	Application Lifecycle Phase
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
24 to 72 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Off-site processing not available	Production - rollout complete
	Very High Availability	Off-site processing not available	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Outsourced to Vendor	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
	Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Off-site processing not available	Production - rollout complete

12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Not needed - manual processing used as backup	Production - rollout complete
8 to 12 Hours	Very High Availability	Arranged through ITS - EDC	Production - rollout complete
Never Tested	Well Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	Managed	Arranged through ITS - WDC	Production - rollout complete
Greater than 72 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Less Availability	Off-site processing not available	Production - rollout complete
0 to 4 Hours	Less Availability	Arranged through ITS - EDC	Production - phased rollout
0 to 4 Hours	Less Availability	Arranged through ITS - EDC	Production - phased rollout
8 to 12 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Less Availability	Off-site processing not available	Production - rollout complete
0 to 4 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete

4 to 8 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete

0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	High Availability	Internal Agency Arrangement	Production - rollout complete
4 to 8 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
8 to 12 Hours	Ultra High Availability	Arranged through ITS - EDC	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete

0 to 4 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
12 to 24 Hours	Fault-Tolerant	Arranged through ITS - EDC	Production - rollout complete
8 to 12 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
8 to 12 Hours	High Availability	Internal Agency Arrangement	Production - rollout complete
8 to 12 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
8 to 12 Hours	High Availability	Internal Agency Arrangement	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability	Off-site processing not available	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
8 to 12 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
Greater than 72 Hours	Managed	Off-site processing not available	Production - rollout complete

Greater than 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Off-site processing not available	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
Greater than 72 Hours	Less Availability	Off-site processing not available	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Managed	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	High Availability	Internal Agency Arrangement	Production - rollout complete
Greater than 72 Hours	High Availability	Outsourced to Vendor	Production - rollout complete

Greater than 72 Hours	High Availability	Outsourced to Vendor	Production - rollout complete
Greater than 72 Hours	Ultra High Availability	Outsourced to Vendor	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - phased rollout
4 to 8 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
24 to 72 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Ultra High Availability	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
24 to 72 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Fault-Tolerant	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Arranged through ITS - EDC	Production - rollout complete

8 to 12 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Arranged through ITS - EDC	Production - rollout complete
	Well Managed	Not needed - manual processing used as backup	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - phased rollout
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Well Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	High Availability	Arranged through ITS - EDC	Production - phased rollout
4 to 8 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete

4 to 8 Hours	Less Availability	Arranged through ITS - EDC	Production - rollout complete
4 to 8 Hours	Managed	Arranged through ITS - EDC	Production - rollout complete
8 to 12 Hours	High Availability	Internal Agency Arrangment	Production - rollout complete
Never Tested	Well Managed	Internal Agency Arrangment	Production - rollout complete
No Recovery Required	Well Managed	Internal Agency Arrangment	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangment	Production - phased rollout
	High Availability	Internal Agency Arrangment	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
12 to 24 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
Never Tested	Well Managed	Internal Agency Arrangment	Production - rollout complete
	Managed	Off-site processing not available	Production - rollout complete
Never Tested	Well Managed	Internal Agency Arrangment	Production - rollout complete

	Managed	Internal Agency Arrangment	Production - rollout complete
8 to 12 Hours	High Availability	Internal Agency Arrangment	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangment	Production - rollout complete
Greater than 72 Hours	Managed	Off-site processing not available	Production - rollout complete
Never Tested	Managed	Not needed - manual processing used as backup	Production - rollout complete
4 to 8 Hours	Well Managed	Internal Agency Arrangment	Production - rollout complete
	Well Managed	Not needed - manual processing used as backup	Production - rollout complete
	Well Managed	Outsourced to Vendor	Production - rollout complete
	Ultra High Availability	Outsourced to Vendor	Production - rollout complete
Never Tested	Less Availability	Internal Agency Arrangment	Production - rollout complete
8 to 12 Hours	Managed	Not needed - manual processing used as backup	Development
Never Tested	Less Availability	Outsourced to Vendor	Production - rollout complete
	Very High Availability	Outsourced to Vendor	Production - rollout complete
	Well Managed	Internal Agency Arrangment	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangment	Production - rollout complete

	Well Managed	Internal Agency Arrangement	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
	Managed	Internal Agency Arrangement	Production - rollout complete
4 to 8 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
Greater than 72 Hours	Managed	Off-site processing not available	Production - rollout complete
Never Tested	Less Availability	Internal Agency Arrangement	Production - rollout complete
Never Tested	Well Managed	Internal Agency Arrangement	Production - rollout complete
	Very High Availability	Internal Agency Arrangement	Production - phased rollout
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
24 to 72 Hours	Well Managed	Off-site processing not available	Production - rollout complete
	High Availability	Arranged through ITS - WDC	Production - phased rollout
0 to 4 Hours	Ultra High Availability	Arranged through ITS - WDC	Production - phased rollout
	Well Managed	Arranged through ITS - EDC	Production - rollout complete

Greater than 72 Hours	Well Managed	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability	Arranged through ITS - EDC	Production - rollout complete
24 to 72 Hours	High Availability		Production - phased rollout
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Not needed - manual processing used as backup	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Not needed - manual processing used as backup	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete

Never Tested	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed		Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
0 to 4 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
12 to 24 Hours	Managed	Internal Agency Arrangement	Production - rollout complete
Never Tested	Fault-Tolerant	Off-site processing not available	Production - rollout complete
			Production - phased rollout